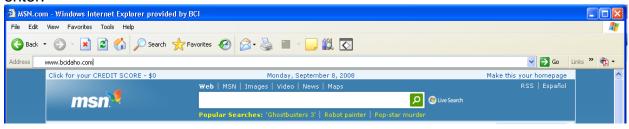
How to Register, Log In and Access Blue Cross

Step #1 – Once on the Internet, enter <u>www.bcidaho.com</u> in the address box and hit enter.



This should take you to the home page of the Blue Cross of Idaho Web site.

Step #2 – Click "Members" in the "Select a Secure Log in" box in the upper left.

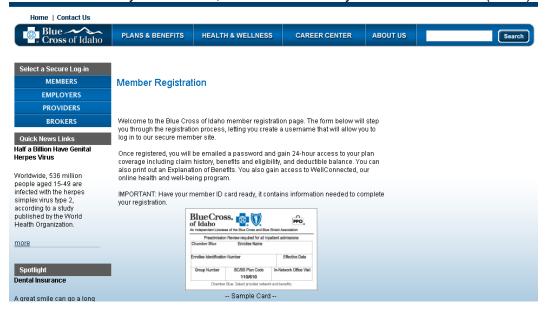


This should take you to the member home page outside of login. There are two different member page views...one outside of login and one inside of login. You must be logged in to access the online decision-support and wellness tools.

Step #3 – Click on "Register Now"



This should take you to the Member Registration page. Step #4 – Following the instructions on the page, enter personal information, information from your ID card, a username and your email address (twice).



If the registration is successful, you will get the following page:

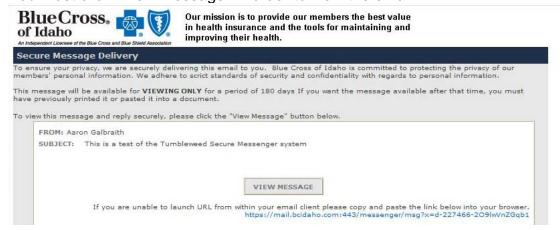


If you do not get this message, it could be that you're already registered, the data entered does not match what is in our enrollment system (e.g., name, birth date, enrollee ID number or group number don't match) or the email addresses you entered do not match.

If you're already registered, you will have to contact our Customer Service department at the number of the back of your ID card for assistance.

If there is some issue with data, please double-check the information you've entered and make the necessary corrections. If you still cannot complete the registration process, contact Customer Services.

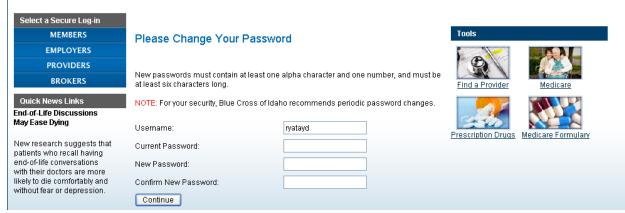
Step #5 – Upon successful registration, an email is generated to the email address you provided during registration. The email contains your username and a temporary password. This is a secure email, meaning that it is behind the Blue Cross firewall. You must click "View Message" in order to view the email.



Step #6 – Following the instructions in the email, you must go back to the Blue Cross Web site, www.bcidaho.com, click on "Members" and enter your username and temporary password; then click "Go" or hit enter on your keyboard.



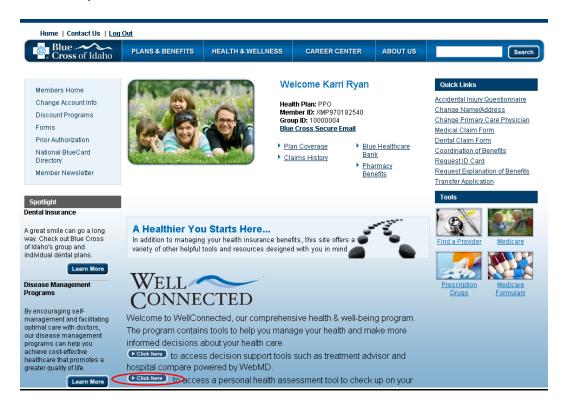
The Web site will now force you to change your temporary password. Enter the temporary password you were given in the "Current Password" box. Enter your new password in the "New Password" and "Confirm New Password" boxes.



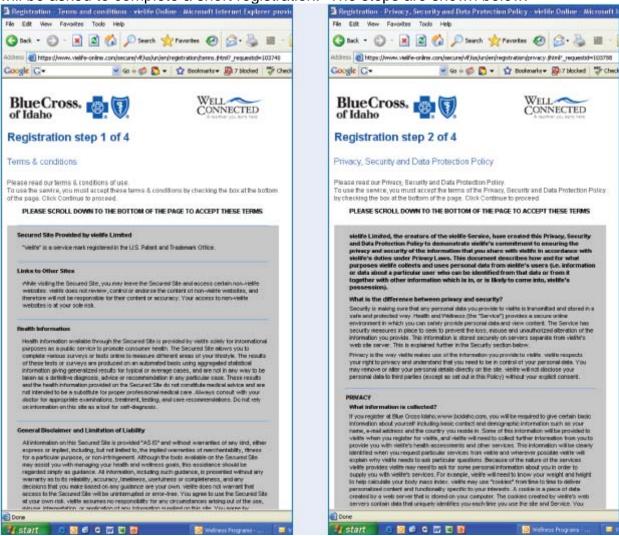
You are now registered and will be directed to your member home page, which will welcome you by name.

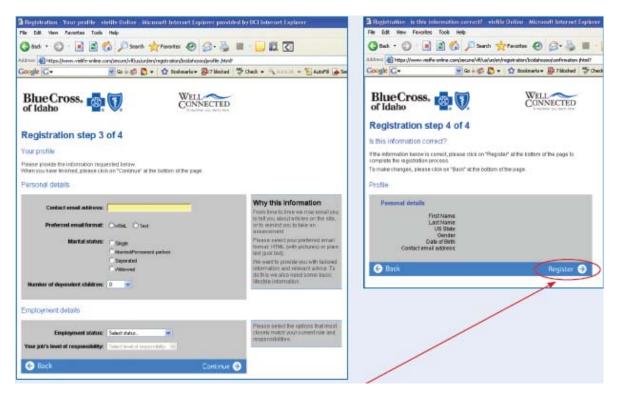


Step #7 – Once on the member home page, find the button that says "Click here to access a personal health assessment tool..." and click it.



Step #8 – You will leave the Blue Cross Web site and go to the WellConnected site with the wellness tools powered by **vie**life, Ltd. The first time in the WellConnected site, you will be asked to complete a short registration. The steps are shown below.





Once you click "Register" you will enter the WellConnected tool where you can take a personal health assessment, take any of the "targeted" risk assessments or enroll in a lifestyle management program.

